



**NUMBER:** 08-062-14

**GROUP:** Electrical

**DATE:** July 31, 2014

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-058. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**SUBJECT:**

Replace Radio No AM Or FM Reception

**OVERVIEW:**

This bulletin involves replacing the RJ\* radio with a RA\* sales code radio.

**MODELS:**

2014	(WK)	Jeep Grand Cherokee (Barbados & Island Country Code Only)
2014	(WD)	Durango (Barbados & Island Country Code Only)
2014	(KL)	Cherokee (Barbados & Island Country Code Only)
2014	(DS)	Ram 1500 Pick Up (Barbados & Island Country Code Only)
2014	(DJ)	Ram 2500 Pick Up (Barbados & Island Country Code Only)
2014	(D2)	Ram 3500 Pick Up (Barbados & Island Country Code Only)

**NOTE: This bulletin applies to vehicles with Barbados & Island Country (sales code 8AT) and Uconnect 5.0 AM/FM/BT sales code (RJ2) or Uconnect 8.4 AM/FM/BT sales code (RJ3) or Uconnect 8.4 AM/FM/BT/NAV sales code (RJ4).**

**SYMPTOM/CONDITION:**

No FM or AM reception.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

**PARTS REQUIRED:**

Qty.	Part No.	Description
(1)	68224534AI	(RA3) Uconnect 8.4 AM/FM/BT (WK, D-truck)

Qty.	Part No.	Description
(1)	68224535AG	(RA4) Uconnect 8.4 AM/FM/BT/NAV (WK, D-truck)
(1)	68224560AC	(RA2) Uconnect 5.0 AM/FM/BT (WK)
(1)	68211962AJ	(RA3) Uconnect 8.4 AM/FM/BT (KL)

**REPAIR PROCEDURE:**

1. Replace Radio following the detailed service procedures in DealerCONNECT/TechCONNECT, refer to 08 - Electrical - 8A - Audio/Video/Entertainment/Connectivity > Radio > Removal/Installation

**NOTE: The sales codes have been changed from RJ\* to RA\* to support the new radio.**

**NOTE: A reconfiguration is not needed. You must perform two key cycles after the radio replacement.**

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
08-60-02-D9	Radio/Telematics Gateway Module (TGM/TGW) - Replace (2 - Skilled)	6 - ELECTRICAL AND BODY SYSTEMS	0.3 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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